71St Annual Production Conference Program Booklet

Monday, April 3 - Wednesday April, 5, 2017 Lancaster Marriott at Penn Square & Lancaster County Convention Center



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Lancaster Marriott at Penn Square & Lancaster County Convention Center Lancaster, Pennsylvania

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Please be advised that the PMCA employees and contractors will take photographs as well as audio and video recordings in the conference sessions, exhibit hall and other public areas for promotional or commercial purposes.

Note: Audio or video recording and photography of the technical sessions is prohibited. Please turn cell phones to silent or vibrate during the technical sessions.

Schedule of Events

Sunday, April 2
PMCA Committee Meetings – Chestnut Board Room
2:00-3:30pm Education & Learning Committee Meeting 3:30-5:00pm
NEW! LEARN. CONNECT. GROW. Networking Event
Montgomery House, Freedom Hall Lobby
5:00-7:00pm Cash bar and light snacks, raffle entry
Monday, April 3
Student Outreach Program Breakfast - Students & Mentors – Hickory Room 7:30-8:00am
Opening Day Technical Session – Heritage Ballroom
8:00amOpening Remarks
8:15amStudent Outreach Program
8:35am-12:05pm Basics & Beyond
Panning: Art & Science in Harmony
Supplier Exhibit – Freedom Hall*
12:30-5:00pmExhibits Open *Lunch will be hosted by PMCA inside Freedom Hall 12:30-2:00pm
Student Plant Tour
Departure - 3:00pm/Return - approx. 6:15pm
Reception - Freedom Hall Lobby**
5:15-6:15pmHors d'oeuvres/cash bar
**Attendees to make their own dinner arrangements
Tuesday, April 4 – Focus on Chocolate
Morning Technical Session – Heritage Ballroom
8:15-11:55amSpeaker Presentations
Buffet Lunch – Commonwealth Ballroom
12:00-1:30pm
Student Lunch – Commonwealth Ballroom
12:00-1:00pm
PMCA Annual Member Meeting – Hickory Room 1:00-1:40pm
Afternoon Technical Session – Heritage Ballroom 1:45-4:30pmSpeaker Presentations
Reception – Commonwealth Ballroom Lobby
6:00-6:50pmHors d'oeuvres/cash bar
Annual Production Conference Dinner – Commonwealth Ballroom 7:00pmAwards Banquet & Dinner Speaker
Wednesday, April 5 — Hands-On Workshop
Closing Day Session – Heritage Ballroom
8:00am-8:35amStarch & Starchless Moulding Workshop Kickoff
8:35am-12:50pmBands-On Workshop Stations
2:00-3:30pmProgram Committee Meeting

Student Program Farewell Lunch - Students & Mentors – Hickory Room 1:00-2:00pm



BASICS AND BEYOND SEMINAR PANNING: ART & SCIENCE IN HARMONY Monday, April 3, 2017–Heritage Ballroom

PROGRAM COORDINATORS AND CONTRIBUTORS

Basics & Beyond Sub-Committee Leads: Pam Gesford, *The Hershey Company* Rich Salotto, *Capol LLC* Program and Demonstration Team: Cynthia Angelo, *Givaudan Flavors* Judy Cooley, *Global Confection Connections LLC* Philip Cartier, *retired, The Hershey Company* Amy Hartman, *Hummelstown, PA* Bob Huzinec, *The Hershey Company*

Equipment, ingredient and tasting sample donations provided by the following companies:

- Capol LLC
- Centerchem
- Dumoulin
- Ferrara Candy Company
- The Hershey Company
- John B. Sanfilippo & Son Inc.
- Ocean Spray

The Basics & Beyond seminar has been a tradition of the production conference program for years. This half-day seminar will provide basic information along with some advanced techniques and new technologies. Presentations from experienced industry professionals will be accompanied by video, live demonstrations and tasting samples.

MONDAY, APRIL 3

7:00am	Registration	Heritage Ballroom Lobby
8:00am	Welcome & Opening Remarks Bob Huzinec, <i>The Hershey Company,</i> PMCA Chair of the Board	Heritage Ballroom
8:15am 1	PMCA Student Outreach Committee Update Mark Freeman, Vice President of Sales, <i>Shank's Extracts</i> PMCA's Student Outreach Committee Chair will provide an overview of the activities of the committee including a review of the growth and success of the program and future outlook. STUDENT PROGRAM 10 TH ANNIVERSARY	

A discussion period will follow each speaker. Submit questions in writing to Session Officials: Judy Cooley, *Global Confection Connections LLC*, Tessa Porter, *Glanbia Performance Nutrition* and Rose Potts, *Blommer Chocolate Company*

8:35am 2	Welcome & Introduction (Moderator) Rich Salotto, Eastern Region Sales Manager, <i>Capol LLC</i> The opening remarks will provide a basic overview of the topic and highlights of the program to follow.
8:50am 3	Panning Equipment – Classic, Belt, Automated and Future State of the Art Jeffrey Bogusz, Senior Director – Food Engineering and Innovation, <i>Ferrara Candy Company</i> Panning has been used to apply layers of sweet coatings to products for at least the last 800 years. This overview will discuss the progression of equipment and automation that has been used for panning. The skills possessed by the experienced panner will be contrasted with the types of process controls available to simulate these skills in automated systems. Automation comes at a cost – both financial and in reduced manufacturing flexibility. The presentation will discuss the situations where conventional pans make the most sense and when the expense of an automated system will make you happy. Throughout the presentation, there will be videos shown to provide visual experiences of the various types of panning equipment.

9:45am	Break
10:00am 4	Matching Centers with the Proper Panned Coating François Adele, Mechanical Engineer and General Manager, Dumoulin Every type of coating brings its own structure, stability and ingredients which results in a good or bad combination with a center. Learn how to create a correct interface between a center having specific structure, size, fat and humidity content with a chocolate coating or sugar coating in order to maintain good shelf life. This presentation will explain how to
	use different centers and coating ingredients with intermediate pre- coating, pre-gumming, varnishing, etc.

Panning Demonstration

10:55am	Break		
11:10am	Panning 101: Best Practices for Soft, Hard, Chocolate and Hot Panning		
5	Gloria Brandes-Kuptz, Senior Scientist – Product Development, John B.		
	Sanfilippo & Son Inc. All confectionery panning processes have an extensive background in hov and why certain steps are followed. The history over the years has		
developed into a basic set of standard operating procedures (SOPs)			
	best demonstrated practices (BDP's). There will always be slight variations		
	because of equipment, environment and/or raw materials used.		
	Following the BDP's basic outline with individualized variations should let		
	anyone get a start in confectionery panning.		

Panning Demonstration

12:05pm Adjourn



SUPPLIER EXHIBITION Freedom Hall • 12:30-5:00pm

PMCA HOSTED LUNCH Freedom Hall • 12:30-2:00pm

RECEPTION Freedom Hall Lobby • 5:15-6:15pm

VIVA VANILLA – THE ORCHID! Booth #HD1-HD4

A unique exhibition hosted by the PMCA Program Committee



How did the vanilla flavor become so ubiquitous? Did you know the vanilla plant is an orchid?

Highlights of this interactive exhibit will include tasting samples of both vanilla and vanillin, extraction demos, videos and more to provide visitors with an interactive and educational experience.

Exhibition Contributor Thanks

- Givaudan Flavors
- Connie Holland Penn State Master Gardener, Adams County
- Little Brook Orchids
- My Green Pets

- Mane
- The Salty Road
- Shank's Extracts
- Solvay
- Vox

Hosted Display Sub-Committee

Sub-Committee Lead: Serena Bitzer, *The Hershey Company*

Members:

Cynthia Angelo, *Givaudan Flavors* Judy Cooley, *Global Confection Connections LLC* Reg Ohlson, *retired, Mars, Inc.*

2017 Supplier Exhibits – As of Publication Date Monday, 12:30-5:00pm, Freedom Hall

Creative Food Ingredients

AAK

Aasted-North America LLC Crosio & Associates ADM/Matsutani LLC Dairy Farmers of America American Chocolate Mould Co. Divis Nutraceuticals Austrade Inc **Domino Specialty Ingredients** AVEBE America Driam USA, Inc. Bainbridge Associates LLC FBRO Armaturen Baker Perkins ERIEZ **Barry Callebaut** EZtemper by the Chocolate Doctors Farbest Brands Bell Flavors & Fragrances Inc. BENEO Inc Flavorchem Corporation Berndorf Belt Technology USA FONA International Inc. Blommer Chocolate Company Franz Haas Machinery of America Inc. Blue Pacific Flavors Fuji Oil Inc. Bosch Packaging Technology, Inc. Galloway Company Bronkhorst USA Global Confection Connections LLC Bühler Inc GNT USA, Inc. California Natural Products **Gold Coast Ingredients** Golden Peanut & Tree Nuts Capol LLC Centerchem, Inc. Grain Processing Corporation (GPC) Ciranda Inc. Graybill Machines, Inc. Clasen Quality Coatings, Inc. Hamburg Dresdner Maschinenfabriken USA W.A. Cleary Products **IFC Solutions** CM-OPM/CMFIMA Industrial Food Ingredients Colorcon Ingredion Incorporated Concord Foods, Inc.

25+ Year Exhibitor

Kalsec Inc.	Silesia Flavors, Inc.
Kargher	Sollich North America, LLC
Kocotek	Stern Ingredients, Inc.
Landers Group LLC	Sugarlight (Division of CSC Sugar)
MANE, Inc.	Symrise
Mantrose-Haeuser Co. Inc.	Temuss Products Limited
Manufacturing Confectioner/MC	Tomric Systems Inc.
Micelli Chocolate Mold Co.	Totus Trade LLC
Miltenberg & Samton, Inc. (MILTSAM)	TRICOR Systems Inc.
Molded Fiber Glass Tray Co.	Turbo Systems
Multifilm Packaging	Union Confectionery Machinery Company
NETZSCH Premier Technologies LLC	United Cocoa Processor
NEXIRA	Varick Enterprises, Inc.
Nitta Gelatin NA	VernDale Products, Inc.
Nutec Group	The Warrell Corporation
Nutrin Distribution Company	WEBBER/SMITH Associates, Inc.
Palsgaard Incorporated	Woody Associates, Inc.
Precision Roll Grinders, Inc.	WRH Industries, Ltd.
PROVA Inc.	
ProXES, Inc. dba Stephan Machinery	
PSG, a Dover Company	
PTL (Production Techniques Ltd.)	
Readco Kurimoto LLC	
Roquette America	
ROVEMA North America	
Schenck Process	
Sensient Colors, LLC	
Sensus America, Inc.	
Shick Solutions	25+ Year Exhibitor

Focus on Chocolate | TUESDAY, APRIL 4

7:30am	Registration	Heritage Ballroom
8:15am	Welcome & Opening Remarks Ed Wilson, <i>retired, AAK USA,</i> PMCA President	Heritage Ballroom
	Moderator Reg Ohlson, <i>retired, Mars, Inc.</i>	

A discussion period will follow each speaker. Submit questions in writing to Session Officials: Cynthia Angelo, *Givaudan Flavors,* Ed Minson, *Tate & Lyle* and Ed Wilson, *retired, AAK USA*

8:30am Chocolate Flavor Considerations

6 Gary W. Guittard, President and CEO, *Guittard Chocolate Company* Hans Dresel Memorial Award Speaker



We can't ignore the historical context of cocoa when we are trying to expand our understanding of flavor. Take a historic journey of cocoa. Discover how the past informs our present understanding of flavor and gain an appreciation for what the future might hold as it

relates to the preservation of heirloom varietals and the important elements of flavor to create a palette that can incite creativity in the confectionery space. A chocolate maker's perspective paired with a pastry chef's approach explain the art of celebrating the inherent notes of cocoa in your confections.

Focus on Chocolate | TUESDAY, APRIL 4

9:15am The Maillard Reaction: A Core Process in the Creation of Flavors 7 During Cooking & Chocolate Making Abdoulaye Traore, Senior Technical Service Manager, Cargill Cocoa & Chocolate



Since the discovery of fire by mankind, food preparation has slowly but surely evolved to use fire and heat treatment in a variety of ways. In almost every society on the planet, food preparation often involves the use of heat. Today, heat treatment is used to produce food that is flavorful, safe and shelf-stable. Heat is also used to create a variety of food ingredients and flavors for a range of applications in the industry. When heat is used for cooking food, the most noticeable

impact on the food is flavor and sensory changes. In many cases, cooked food develops a complex combination of flavors that make it taste good and unique. At the core of that flavor creation is a chemical process that is still being studied 100 years after its discovery by the French scientist Louis-Camille Maillard. This chemical reaction, called "The Maillard Reaction," has been studied over the years in academia but is often forgotten or undervalued by many food processors. This presentation will take us on a journey of rediscovering the Maillard reaction and how it impacts chocolate making in a more fundamental way than we think.

10:00am	Break
10:15am 8	PMCA Research Committee Update Eric Schmoyer, R&D Project Manager, <i>Barry Callebaut</i> PMCA's Research Committee Chair will provide an overview of the activities of the committee.

10:35am Zero to Hero: Concept to Commercialization of a Novel Chocolate 9 Ingredient

Melissa Tisoncik, R&D Manager – Product Development, *Blommer Chocolate Company*

It is rare in confectionery application research when a developer has no historical data to start with and the research landscape is completely uncharted, only littered with unanswered questions. In this talk, you will rediscover the importance of basic scientific principles, essential project management skills and understand the evolution of a project through the lens of a R&D group researching a new ingredient technology at a chocolate company. Together we will discuss the key elements to consider when learning how to map out the research space, define initiatives, resources and timelines for a confectionery project. Most importantly, we will look at what it takes to keep moving forward in a R&D project through the challenges learned, successes recognized and building a team that must go through constant evolution. Through excitement and disappointments, we will unveil the scope of a new confectionery ingredient coming to life.

11:10am The Complexity of Controlling the Particle Size in Chocolate Mark Adriaenssens, Vice President of R&D, Barry Callebaut When a piece of chocolate is eaten, the continuous fat phase melts, is mixed with saliva and releases the solid particles. This combination of inmouth events generates the typical sensation, specific for every kind of chocolate. The fineness of the solids influences all steps of chocolate perception and is therefore of outstanding importance for the quality of chocolate. Not only is the sensory perception highly influenced by the fineness of the solids, also more technical aspects, such as rheology, influencing workability and fit with chocolate applications, are largely determined by the fineness of the solids. So, how can we best measure fineness and how can we control fineness of chocolate?

11:55am Adjourn

BUFFET LUNCH Commonwealth Ballroom 12:00-1:30pm STUDENT LUNCH Commonwealth Ballroom 12:00-1:00 pm

PMCA ANNUAL MEMBER MEETING Hickory Room • 1:00-1:40pm

Focus on Chocolate | TUESDAY, APRIL 4

1:45pm	Afternoon Session Opening Remarks	Heritage Ballroom
	Rose Potts, Blommer Chocolate Company, PMCA	
	Vice President	
	Moderator	
	Shawn Houser-Fedor, Director of Snacks Product	
	Development, The Hershey Company	

A discussion period will follow each speaker. Submit questions in writing to Session Officials: Serena Bitzer, *The Hershey Company*, Dave Hess, *retired*, *The Warrell Corporation* and Rich Salotto, *Capol LLC*, and Abdoulaye Traore, *Cargill Cocoa & Chocolate*

2:00pm PMCA Education & Learning Committee Update Peter Jamieson, Lead Food Scientist, Atlas Point Technical Services PMCA's Education & Learning Committee Chair will provide a report on the association's short course program including highlights of recent courses and a look at future offerings.

2:15pm NCA Regulatory Update 2017

12 Genna Goldner, Director of Legal & Regulatory Affairs, National Confectioners Association

> This year marks the beginning of a new administration, which will represent a significant shift in policy priorities. Learn about the impact of the Trump administration on food and agricultural regulatory developments relevant to the confectionery sector. The implementation of the Food Safety Modernization Act is almost complete and nutrition labeling is set to go into effect in 2018. By the time nutrition labeling is scheduled to go into effect, USDA is mandated to issue regulations on the disclosure of genetically engineered ingredients. NCA is advocating for harmonization of these labeling deadlines as well as many more policy initiatives intended to alleviate pressure on confectioners.



TUESDAY, APRIL 4 | Focus on Chocolate

3:15pm Break – In honor of the Student Outreach Program's 10th anniversary, please join us at the Trail Mix Bar outside Heritage Ballroom

3:30pm CocoaAction Program Update
13 Tim McCoy, Senior Director, World Cocoa Foundation



The World Cocoa Foundation's CocoaAction strategy brings the world's leading cocoa and chocolate companies together to accelerate sustainability and improve the livelihoods of cocoa farmers. CocoaAction engages producing-country governments, cocoa farmers, and the cocoa

industry to boost productivity and strengthen community development in Côte d'Ivoire and Ghana – the largest cocoa producing countries in the world. This presentation will detail CocoaAction's successes thus far and provide an overview of its key elements, including training in good agricultural practices, delivery of improved planting materials and measurable improvements in cocoa-growing communities through access to quality primary education, child labor monitoring and women's empowerment.

4:15pm Long Range Planning Committee Update 14 Adrian Timms, ATimms Consulting LLC The Long Range Planning Committee Chair will report on PMCA's 2020 long range plan, cast in 2014. We shall review plan midpoint progress including the areas of branding, web portal, on-demand content and social media. We shall look ahead to priorities and upcoming initiatives over the next couple of years, continuing the evolution of PMCA as not just an event, but a vital community for professional confectioners looking to learn, connect and grow.

4:30pm Adjourn

PMCA 71st Annual Production Conference Dinner

Commonwealth Ballroom, 2nd floor

6:00-6:50pm - Cash Bar • 7:00-9:30pm - Dinner

Toastmaster Ed Wilson, PMCA President *Retired, AAK USA*

Awards Program

MARIE KELSO MEMORIAL AWARD

Presented to

John Ashby California Natural Products

For the 2016 Production Conference Presentation Beyond Corn Syrup

Award Presentation by

Steve Genzoli, PMCA Marie Kelso Award Chair Ghirardelli Chocolate Company

HANS DRESEL MEMORIAL AWARD

Presented to

Gary W. Guittard Guittard Chocolate Company

Award Presentation by

Judy Cooley, Production Conference Program Committee Chair Global Confection Connections LLC

FUTURE CONFECTIONERY LEADER AWARDS

Presented to

Erin Fleming, Mars Chocolate NA Caitlin Harvey, Blommer Chocolate Company Hilary Long, The Hershey Company Carly Meck, Blommer Chocolate Company Tessa Porter, Glanbia Performance Nutrition Melissa Tisoncik, Blommer Chocolate Company

Award Presentation by

Mark Freeman, Student Outreach Committee Chair Shank's Extracts

Dinner Speaker

Vanilla: From Pod to Product Jay Klosterman, *Givaudan Flavors*



A 12-year veteran of the flavor industry and formally trained as a chemical engineer, with experience in process research, marketing and biotechnology, Jay Klosterman oversees the end -to-end process to source vanilla beans, process into extracts and create flavors. Jay will take us into the jungles of Madagascar to explore the process that transforms a simple *Vanilla planifolia* orchid flower into an extract that is

recognized globally for its rich, decadent profile. Each step of the traditional curing process used to convert a tasteless green pod into the dark, complex vanilla bean will be brought to life through picture and video.

* Distribution of the PMCA Candy Bag will immediately follow the program. Please bring your **blue badge ticket** with you to dinner.

WEDNESDAY, APRIL 5

7:30am	Registration	Heritage Ballroom
8:00am	Closing Day Session Remarks Ed Wilson, <i>retired, AAK USA,</i> PMCA President	Heritage Ballroom
	Moderator Judy Cooley, <i>Global Confection Connections LLC</i>	

A discussion period will follow the workshop. Session Officials: Phil Cartier, retired, The Hershey Company, Pam Gesford, The Hershey Company, Didem Icoz, Ingredion and Marlene Stauffer, Blommer Chocolate Company

8:15am 15 Starch & Starchless Moulding Workshop Introduction Judy Cooley, Global Confection Connections LLC Consumption of starch and starchless moulded sugar confections are growing globally. Gummies, jellies, caramels, marshmallows, creams and variations are all made using specifically designed cooking and depositing equipment, moulds and dry rooms or cooling tunnels, and are finished by coating with oil, sugar, chocolate or specialty ingredients. The beauty of this type of process is that limitless product diversity can be achieved using the same equipment by simply changing the moulds, the finish, the formula or the drying parameters. An introduction to these important processes, as well as a Moulding Technologies sample area, will be used to launch this hands-on workshop that will include six stations instructed by world-class confectioners to optimize your individual learning experience.

WEDNESDAY, APRIL 5

Starch & Starchless Moulding

Hands-On Workshop

8:35am-12:50pm, Heritage Ballroom



Join us for our **2**nd **hands-on workshop** at the PMCA Annual Production Conference. Experienced confectioners, newbies and everyone in between are welcome.

Six hands-on stations will be guided by industry experts in each area of instruction. And of course, count on lots of samples and activities.

^{*} The workshop, in its entirety, will be audio and video recorded and portions may be used for promotional and commercial purposes.

Stations & Instructors



MOGULS

Instructors: Anthony Habib, *Habib Global Consulting*, Paul Althof, *Tanis Confectionery* and Scott Yeager, *Just Born*

- Design and types of moguls
- Mogul operation and troubleshooting for maximum quality and efficiency

GELATIN, PECTIN AND STARCH

Instructors: Michelle Frame, *Victus Ars, Inc.* and Michelle Schwenk, *ADM*

- Formulation, cooking and depositing
- Troubleshooting and active ingredients

MOULD AND BOARD DESIGN

Instructors: Tessa Porter, *Glanbia Performance Nutrition,* Robert Dono, *Bosch,* John Gecsek, *Just Born* and Tony Prange, *Baker Perkins*

- Starch mould and starch board design
- Starchless moulding design and manufacture

CREAMS, FONDANTS AND MALLOWS

Instructors: Mark Heim, R. Mark Heim Confectionery Consulting, Diane Douglas, Concord Foods and Chris Lemay, retired, The Hershey Company

- Formulation and cooking
- Batch and continuous processing

DRY ROOMS

Instructors: Cesare Catelli, *Pinco SA* and Steve Marcanello, *MILTSAM*

- Design, air flow, optimize efficiency for various product types
- Starch care, conditioning and troubleshooting







FINISHING

Instructors: Dave Jordan, *Centerchem* and Radka Kacena, *Long Grove Confectionery Co.*

- Sanding
 - Oiling

Don't forget to stop by the CONFECTIONERY MOULDING TECHNOLOGIES DISPLAY Rich Milker, Just Born

Get a closer look at various starch moulded products during the workshop at this tasting sample area.

12:50pm Closing Remarks & Adjourn Judy Cooley, *Global Confection Connections* and Ed Wilson, *retired*, AAK USA

THANK YOU WORKSHOP CONTRIBUTORS

ADM, Bainbridge Associates, Baker Perkins, Bosch, Bottomline Technologies, Centerchem, Chocolate F/X, Concord Foods, CP Kelco, Fast Track Engineering Pty Ltd., Ferrara Candy Company, Gimbal's Fine Candies, Glanbia Performance Nutrition, Global Confection Connections, Habib Global Consulting, Hansa Mixer, Klöckner Hänsel Processing GmbH, The Hershey Company, Just Born, Liberty Engineering, Long Grove Confectionery Co., MILTSAM, Pinco SA, Queen City Candy, R. Mark Heim Confectionery Consulting, Savage Bros. Co., Silesia, Tanis Confectionery, Victus Ars, Inc.

Join us again next year!

PMCA 72nd Annual Production Conference April 16-April 18, 2018

Lancaster Marriott at Penn Square & Lancaster County Convention Center



PMCA Student Outreach Program

The Student Outreach Program was created in 2007 in an effort to reach out to prospective and new entrants to the industry in order to attract, develop and retain tomorrow's confectionery leaders. Students will be wearing a special black and gold badge ribbon denoting them as a *Student Honoree*.

Student Outreach Program Committee Chair

Mark Freeman, Shank's Extracts

Members:

Serena Bitzer, The Hershey Company Judy Cooley, Global Confection Connections LLC Alan Cotich, Sconza Candy Company Kristina Cross, Barry Callebaut Lou Felice, The Hershey Company Barry Glazier, Mars Chocolate NA Bob Huzinec, The Hershey Company Steve Marcanello, MILTSAM Carly Meck, Blommer Chocolate Company Patrick Reed, Clasen Quality Coatings Eric Schmoyer, Barry Callebaut Jenna Schowalter, FONA Nico Tomaselli, Lindt & Sprüngli USA Ed Wilson, retired, AAK USA

> Student Tour Graciously Hosted by:





PMCA Short Course Program

The goal of PMCA's Education & Learning Committee is to develop and deliver highvalue learning experiences to the confectionery and related industries. These learning experiences cover the science related to the specific topic and industry and provide practical, hands-on opportunities to experience science in action.

The committee would like to sincerely thank the following companies and universities which, over the past several years, have generously provided facilities for hosting practical work, plant tours and demonstrations.

Asher's Chocolates Blommer Chocolate Company Bridgetown Bakery Georgia Nut Company Gertrude Hawk Chocolates The Pennsylvania State University Readco Kurimoto Richardson Brands University of Wisconsin-Madison The Warrell Corporation Wolfgang Candy Company

Education & Learning Committee Chair: Peter Jamieson, Atlas Point Technical Services

Members:

Terry Gross, The Warrell Corporation Mark Heim, R. Mark Heim Confectionery Consulting Randy Hofberger, R&D Candy Consultants Brad McGlaughlin, Wolfgang Candy Company Rich Milker, Just Born Joe Sofia, Cargill Cocoa & Chocolate Marlene Stauffer, Blommer Chocolate Company Nico Tomaselli, Lindt & Sprüngli Rosemary Trout, Drexel University Walt Vink, Vink Associates, Inc. Kim Yoder, Barry Callebaut

GENERAL CONFERENCE INFORMATION

ELIGIBILITY

Production conference registration is open to anyone in the confectionery industry, or in its related industries. The technical program is designed to benefit confectionery industry personnel responsible for production, management, R&D, engineering and quality control.

REGISTRATION

The registration form should be completed and sent with payment to PMCA, 2980 Linden Street, Suite E3, Bethlehem, PA 18017. Tel. 610-625-4655; Fax 610-625-4657. (Checks to be in U.S. funds drawn on a U.S. bank or on a Canadian bank). MasterCard, Visa and American Express credit cards accepted. Registrations received by March 20, 2017 will receive a registration acknowledgement. Registrations received after March 20, 2017 may not be acknowledged. Registration forms, in both a printable and online version, can be found at www.pmca.com. On-site registration is available.

FEES

Full Registration includes admission to all technical and exhibition events and food and beverage as follows: Sunday networking event, continental breakfast Monday, Tuesday and Wednesday, lunch Monday and Tuesday, reception Monday and Tuesday evening, dinner Tuesday evening and access to the 2017 proceedings of the conference.

Monday-only registration includes admission to Monday's technical and exhibition events, Sunday networking event, Monday's continental breakfast, lunch and reception.

Full Registration (per person)	<u>By March 20</u>	<u>After March 20</u>
Personnel—PMCA Member Companies	\$350.00	\$400.00
Personnel–Non-Member Companies	\$500.00	\$520.00
Active Faculty Members and Press	\$250.00	\$275.00
Students	\$145.00	\$165.00
Monday Only Registration	By March 20	After March 20
All Industry Personnel	\$175.00	\$195.00

Cancellations received by Monday, March 20, 2017 will be refunded, less a \$20.00 cancellation fee. After March 20, 2017 no refunds will be made. Non-refunded full registrants will receive access to the proceedings of the 2017 conference. A substitute may be named at any time.

HOTEL RESERVATIONS

A block of rooms has been set aside at *Lancaster Marriott at Penn Square* at a rate of \$165.00 per night plus tax. Rooms are available on a first come, first serve basis. Attendees should reference PMCA when making reservations. Please visit pmca.com for an online reservation link. Reservations can also be made directly with the hotel via telephone at 888-850-6146.

REGISTRATION DESK

Upon arrival all conference attendees should check in at the conference registration desk located in the Heritage Ballroom Lobby to pick up their registration badge and conference information. The PMCA registration desk will be open as follows:

Sunday 1:00pm-6:00pm	Tuesday	7:30am-5:00pm
Monday 7:00am-5:00pm	Wednesday	7:30am-11:00am

PMCA PRODUCTION CONFERENCE MEETING POLICIES

- 1. While respecting the right of organizations and individuals to gather as they wish, PMCA discourages any organized meetings or activities which conflict with the technical presentations or any part of the program of the Production Conference.
- 2. Attendees MUST turn off all cell phones while in the session and meeting rooms.
- 3. Photography is NOT permitted during any PMCA technical session.
- 4. Audio or Video recording of any PMCA technical session or meeting is strictly prohibited.

PARKING INFORMATION

Attendees commuting daily to the conference may choose to park in the Penn Square, Prince Street or East King Street parking garages. The rate for attendees of the 71st Annual Production Conference will be \$9.00 (regularly \$18.00). Parking passes can be picked up at the PMCA registration desk. Attendees will be charged each time they go in and out of the parking garages. Attendees staying overnight at the Lancaster Marriott will have their parking passes validated upon hotel check-in and will have unlimited in and out access.

For detailed directions and maps, please visit: pmca.com/production-conference/directions-and-parking

For floor plans of the Lancaster County Convention Center, please visit: <u>pmca.com/production-conference/conference-exhibit-floor-plans</u>

DRIVING DIRECTIONS

Harrisburg & South

From Highway 283, take the PA 72/Manheim Pike exit. Keep right at the fork and follow signs to Downtown Lancaster. Turn right at Fruitville Pike. Fruitville Pike will become North Prince Street. Proceed south on North Prince Street to King Street and take a left on King Street. Penn Square will be one (1) block on your right at the next traffic signal. Bear right for parking entrance.

Baltimore & South

From Highway 83, turn right onto Highway 30 East. From 30 East take the PA 72/ Manheim Pike exit. Keep right at the fork and follow signs to Downtown Lancaster. Turn right at Fruitville Pike. Follow directions above from Fruitville Pike.

Philadelphia & East

From the PA Turnpike, take Highway 222 to Highway 30 West. Take the Fruitville Pike exit and turn left onto Fruitville Pike. Follow directions above from Fruitville Pike.

Gettysburg & West

From Highway 30, take the Fruitville Pike exit and follow signs to Downtown Lancaster. Follow directions above from Fruitville Pike.

GPS ADDRESSES

City, state and zip for each address below is Lancaster, PA 17602

Lancaster County Convention Center Penn Square Parking Garage

24 South Duke Street

East King Street Parking Garage 146-52 E. King Street

Prince Street Parking Garage

111 N. Prince Street

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